

UNI-PHARMA S.A. is an industry that develops, manufactures, distributes pharmaceutical products, with the main objective to create and distribute innovative high quality products. To this end, the Company's Top Management is committed to the present Quality Policy, according to the requirements of ISO 9001:2015 and the current legislation on pharmaceuticals.

For UNI-PHARMA S.A, Quality means identifying and meeting customers' requirements and legislation and continually improving both customers' satisfaction and the quality of its products.

For the accomplishment of the above, Top Management provides the necessary resources to achieve the continuous improvement of the Integrated Quality and Environmental Management System and sets measurable Objectives, which are reviewed at regular intervals and are improved or updated, when required.

With the aim to achieve the goals of continuous improvement, Top Management takes all necessary actions to ensure the high and stable quality of its products and the satisfaction of its customers:

- With the rigorous selection and continuous control and evaluation of the Suppliers of Raw and Packaging Materials that are being supplied.
- By following faithfully all Health and Safety Regulations during the Production Process.
- By adhering to the Production Process Guidelines.
- By using modern and specialized mechanical equipment, totally suitable for the products produced.
- By implementing continuous Quality Control at all stages of the Production Process, including control of the Raw Materials, the Final Products and the Packaging Materials.
- By performing continuous training to its personnel on Quality, Environmental and Health and Safety issues.
- By informing its customers about its products and services.
- By recording and evaluating customers' comments and complaints about its products.
- By establishing Measurable Indicators in order to assess the functionality and the performance of its operational processes.
- By determining the Corrective and Preventive Actions required to improve quality.
- By providing all the resources required to ensure the Health and Safety of its employees.
- By providing full support to the unconditional implementation of the Integrated Quality & Environmental Management System, according to ISO 9001:2015 and ISO 14001:2015.

The involvement and efforts of all parties involved is essential for the accomplishment of the Integrated Quality and Environmental Management System and its continuous improvement.

The present Quality Policy is communicated to all Company's staff and associates and Top Management is committed to the necessary actions required.

**CEO**

**JULIA TSETI**  
**01.03.2018**